

Kaiser Permanente Insurance Company Colorado Region Prior Authorization Review
Utilization Management - Medical Surgical Mental Health Services

	Prior Authorizations Approved	Prior Authorizations Denied	Total Prior Authorizations	Denied Prior Authorizations Overturned on Appeal	Denied Prior Authorizations Upheld on Appeal
Number of Prior Authorizations	376	33	409	1	4

Provider Specialty	Prior Authorizations Approved	Prior Authorizations Denied	Total Authorizations	Denied Authorizations Overturned on Appeal	Denied Prior Authorizations Upheld on Appeal
Audiology	6	-	6	-	-
Behavior Health / Substance Use Disorder	8	4	12	-	2
Cardiology	12	-	12	-	-
Dermatology	3	-	3	-	-
Durable Medical Equipment	30	2	32	-	-
Emergency Medicine	29	4	33	-	-
Endocrinology	6	1	7	-	1
Gastroenterology	12	-	12	-	-
General Surgery	30	1	31	-	-
Genetics	11	-	11	-	-
Gynecology/Infertility	13	3	16	-	-
Hematology and Oncology	17	-	17	-	-
Home Health	3	-	3	-	-
Hospitalist	1	2	3	-	-
Infectious Diseases	3	-	3	-	-
Internal Medicine	95	5	100	-	-
Nephrology	7	-	7	-	-
Neurological Surgery	1	-	1	-	-
Neurology	22	1	23	-	-
Nuclear Medicine	1	-	1	-	-
Ophthalmology	3	1	4	1	-
Orthopedic Surgery	5	-	5	-	-
Orthopedics	10	-	10	-	-
Otolaryngology	7	-	7	-	-
Pediatrics	1	-	1	-	-
Physical Medicine and Rehabilitation	7	7	14	-	1

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Pulmonology	5	-	5	-	-
Rheumatology	7	-	7	-	-
Sleep Medicine	7	1	8	-	-
Spine Surgery	2	-	2	-	-
Urology	12	1	13	-	-
GRAND TOTAL	376	33	409	1	4

Category (Procedure, Diagnostic Test, Medication)	Prior Authorizations Approved	Prior Authorizations Denied	Total Authorizations	Denied Authorizations Overturned on Appeal	Denied Pre-Certifications Upheld on Appeal
Diagnostic Test	92	2	94	-	-
Medication	26	1	27	-	-
Other	65	9	74	1	4
Procedure	193	21	214	-	-
GRAND TOTAL	376	33	409	1	4

Denial Reason	Prior Authorizations Denied	Denied Prior-Authorizations Overturned on Appeal
Benefit-Not Covered OON	4	-
Benefit-Not Covered	8	-
Not Medically Necessary	21	1
GRAND TOTAL	33	1